

QUALITY POLICY

The management and the entire Teoresi S.p.A. organization place the achievement of full satisfaction of customers and stakeholders at the centre of its activities, always operating with the highest professionalism and quality, while ensuring continuous improvement of all processes of its organizational system and sustainable development over time.

In line with this Vision: **“We inspire innovative solutions for a brighter future through creativity and knowledge”**, Teoresi pursues a multi-sector and international growth strategy, based on the company's know-how, the professionalism of the human resources employed and its financial strength.

The management and the entire Teoresi S.p.A. organization undertake to:

- fully meet the needs and expectations of the customer and relevant stakeholders;
- explore, understand, monitor and periodically review the context in which it operates;
- pursue knowledge of new, innovative and high-performance technologies and methodologies;
- promote a culture of innovation and excellence, involving partners and suppliers;
- provide technological solutions with high added value for the customer;
- ensure that the requirements of the quality management system are integrated into its processes;
- adopt an approach to strategic, operational and project choices based on risk management;
- encourage work by objectives and a focus on results;
- encourage knowledge sharing;
- foster the development of skills of all staff;
- ensure compliance with applicable legislation and regulations;
- develop an organized, documented, clear, accessible and shared management system;
- require the implementation of Teoresi S.p.A.'s Code of Ethics;
- support a high standard working environment.

The management and the entire Teoresi S.p.A. organization and that of the companies of the Group, recognize the strategic importance of adopting an effective Quality Management System and are committed to defining, monitoring and reviewing objectives that are consistent with this Policy and to providing the necessary resources, both human and technical, to pursue them.

This Policy is circulated internally and to all Teoresi's stakeholders, in the awareness that everyone's contribution is crucial to achieve excellence in the services provided.

Turin, 25/03/2022

President and CEO

Valter BRASSO

